

- English Translation -



## Corporate Social Responsibilities Policy

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Pinthong Industrial Park Public Company Limited

14 November 2025

Revision No. 2 (Approved on 14 November 2025, BOD4/2020)

## Corporate Social Responsibility Policy

Pinthong Industrial Park Public Company Limited and its subsidiaries (the “Company”) are committed to conducting business in accordance with the principles of good corporate governance, together with the implementation of corporate social responsibility, by adhering to codes of conduct, business ethics, and good corporate governance, in order to respond to the needs of stakeholders in all dimensions.

The Company conducts its business under good corporate governance and ethical principles, together with due care for the environment and society, and with genuine social responsibility, by taking into consideration stakeholders both internal and external to the organization, including shareholders, employees, and customers. This includes corporate social responsibility in the core business processes (CSR-in-process) through the application of practices under the corporate social responsibility policy to further develop and create business innovations within operational processes, such as product development and service standards, with the primary objective of reducing negative impacts that may arise to stakeholders during business operations; and corporate social responsibility beyond core business processes (CSR-after-process), by participating in and supporting social activities on various occasions, with the aim of creating maximum benefits for communities and society as a whole, in order to achieve sustainable business development.

Accordingly, the Board of Directors has established the Corporate Social Responsibility Policy (CSR), with the following framework and guidelines for implementation:

### **1. Fair Business Conduct**

The Company places importance on conducting its business in compliance with fair and honest trade competition under the framework of applicable laws and the Company’s business ethics, and adheres to fair competition rules to ensure equitable returns for both parties. Business operations with business partners shall not cause damage to the Company’s reputation or be contrary to applicable laws. The Company shall also avoid any actions that may give rise to conflicts of interest and infringement of intellectual property, including the prevention and opposition to all forms of corruption. The principles for conducting business are as follows:

### 1.1 Corporate Governance

The Company is committed to conducting its business correctly, with honesty, fairness, transparency, disclosure of material information, and accountability. The Company shall take into consideration the interests and impacts on shareholders, customers, business partners, employees, and all stakeholders, including the appropriate and fair sharing of benefits.

### 1.2 Corporate Social Responsibility

The Company has established a Corporate Social Responsibility (CSR) policy based on fundamental ethical principles, in order to ensure fairness to all relevant stakeholders. The Company also adopts the principles of good corporate governance as a guideline to maintain a balance in operations in terms of economic, community, social, and environmental aspects, which will lead to sustainable business success.

### 1.3 Compliance with Laws, Rules, and Regulations

The Company places importance on compliance with laws and regulations relating to the environment, occupational health, and safety at the local, national, and regional levels, including adherence to international business ethics. The Company requires directors, executives, and employees to act within the framework of applicable laws, rules, and regulations, and shall not participate in, assist, or engage in any acts that violate or breach such laws or regulations.

### 1.4 Compliance with Intellectual Property Laws

The Company does not support any actions that constitute infringement of intellectual property. Directors, executives, and employees are required to act within the framework of applicable laws, rules, and regulations, and shall not participate in, assist, or engage in any acts that violate or breach laws or regulations relating to intellectual property.

### 1.5 Promotion of Efficient Use of Resources

The Company promotes that directors, executives, and employees at all levels use resources efficiently, appropriately, and sufficiently, and to maximize benefits, including communication, education, support, and fostering awareness.

## **2. Responsibility to Customers and Consumers**

The Company places importance on its responsibility to stakeholders in the business value chain, including shareholders, customers, business partners, and competitors, and has established a Code of Conduct as a guideline for the Company's operations. The practices regarding responsibility to customers are as follows:

2.1 To deliver real estate products and provide services of quality that meet customer expectations, and to provide accurate, sufficient, and timely information to customers regarding products and services, without making exaggerated or misleading statements that may cause misunderstanding regarding the quality of such products or services.

2.2 To communicate with customers in a courteous, efficient, and reliable manner, and to strive to create customer satisfaction and confidence by delivering products and services of excellent quality, under appropriate safety and technology, including continuously and seriously improving standards.

2.3 To establish systems and processes that allow customers to submit complaints regarding issues encountered, and to respond to customer needs in a timely manner.

2.4 To maintain the confidentiality of customer information and not use such information for personal benefit or for the benefit of related persons improperly, except where disclosure is required by law.

2.5 The Company shall provide marketing communications through various channels, including communication of product information through sales personnel and communication via the Company's website.

2.6 To comply with contractual agreements or conditions with customers; in cases where the Company is unable to comply, it shall promptly engage in prior discussions with customers in order to jointly find solutions and prevent damage.

2.7 To operate at reasonable cost levels as much as possible while maintaining the quality of products and services in accordance with international standards.

2.8 Not to demand, accept, or provide any improper benefits to customers.

## **3. Responsibility to Communities and Society**

The Company has a policy to promote and provide social awareness and knowledge to employees at all levels, to serve as a common guideline for the development and responsibility toward communities

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and society, by supporting projects or activities that create sustainable benefits for communities and society, together with compliance with applicable laws, rules, and regulations relating to the environment in the conduct of business, with continuous assessment and monitoring of performance.

3.1 To instill awareness of environmental responsibility among employees at all levels in a serious and continuous manner.

3.2 To promote and support education, including participation in improving the quality of and access to education, as well as supporting employment within communities.

3.3 To promote appropriate cultural activities, including local culture, traditions, religion, and public benefit activities.

3.4 To promote cooperation with local authorities and charitable organizations.

#### **4. Innovation and Dissemination of Innovation Derived from Social, Environmental, and Stakeholder Responsibility**

The Company shall support the development of innovation both at the level of internal operational processes and at the level of inter-organizational collaboration, which includes doing things in new ways and may also involve changes in thinking and production in order to create added value. The objective of innovation is to create positive change, resulting in improvements and increased outputs, in order to maximize benefits to society.

The dissemination of innovation shall be considered a social responsibility, whereby the Company shall communicate and disseminate such innovation to stakeholder groups, both directly and indirectly, through various communication channels, in order to ensure that the Company's information reaches stakeholders comprehensively.

#### **5. Operations and Reporting – Corporate Social Responsibility Working Committee**

The Executive Committee shall appoint a Corporate Social Responsibility Working Committee, consisting of not less than three (3) members and not more than seven (7) members, whereby the Corporate Social Responsibility Working Committee shall select one (1) member to serve as the Chairman of the Corporate Social Responsibility Working Committee.

## 6. Action Planning and Performance Reporting

The Corporate Social Responsibility Working Committee shall prepare a corporate social responsibility action plan and submit it to the Executive Committee on an annual basis, including the determination of an operational budget for such year, taking into consideration the framework of corporate social responsibility implementation, as well as the appropriateness in relation to the Company's operations, financial position, and operating results. The Corporate Social Responsibility Working Committee shall also prepare a performance report and submit it to the Executive Committee at least once per year.

This Corporate Social Responsibilities Policy Revision No. 2 shall be effective from 14 November 2025, by the approval of the Board of Directors at its Meeting No. 4/2025.

- Mr. Prasan Tanprasert -  
Chairman of the Board of Directors  
Pinthong Industrial Park Public Company Limited